VoiceScript Technologies Ltd.   presents   PROFix Solution

"VoiceScript Technologies (VST) has created a secure, fully automated solution enabling multi-person interviews to be digitally captured, stored, analysed and transcribed into a trusted verbatim record."

VoiceScript automates the UK Home Office with Asylum Interviews; saving time, money and increasing credibility.

The UK Home Office conducts more than 40,000 interviews a year for Asylum Seekers and Refugees. Each interview requires diligent review, transcription, analysis and legal consideration – a time consuming and expensive process.

VoiceScript Technologies (VST) created an end-to-end solution, leveraging its patented technology, which captures each utterance from whomever speaks in an Asylum interview and diarises the entire event into a tamperproof and data-enriched Digital Asset. With VST, the entire process of interviewing to analysing the digital asset and preparing court-approved documentation, is automated and streamlined.

The secure system, with its built-in analytics, Digital Dashboard and a comprehensive reporting capability, delivers rapid, trusted and cost effective results to the Home Office while conforming to its National Policy. The VST PROfix solution reduces the cost, improves efficiency and demonstrates credibility for the Home Office and its role in delivering a safe, just and tolerant society.

From

How does the Home Office respond to the unprecedented numbers of Asylum Seekers and Refugees while reduce costs and improving public transparency?

- The Home Office conducts over 40,000 Asylum interviews annually, each manually recorded and processed.
- The system is slow and cumbersome. Adhering to national service levels are difficult and the 'per case' processing costs are high. The entire process is resistant to scaling.

To

VST deployed its Patented PROFix solution: an automated, mutli-person Recording and Transcription Service.

- Each interview is recorded and automatically processed, annotated and transcribed. The output is prepared in a variety of formats including a "Ready for Applicant" copy in less than a minute and a fully transcribed Court-Ready transcript – complete with time indices, formatting and speaker identified tags.

Outcome

More interviews, completed more quickly with less cost and with demonstrable transparency.

- Asylum interview is conducted and a reusable digital asset is created.
- The Applicant receives a full copy in-the-room – no processing delays.
- Asylum decisions are more quickly determined and Court Appeals are automatically prepared.