

# VoiceScript PROFix Solution Delivered with Microsoft Azure



VoiceScript Technologies (VST) has created a secure, fully automated solution enabling multi-person conversations to be digitally captured, stored and transcribed into a trusted verbatim record. Our system generates full verbatim transcripts suitable for evidentiary and compliance purposes .

VST captures the spoken word and meticulously transforms it into a malleable digital asset. This is accomplished automatically, accurately and available in a number of languages. Our system is secure and ensures tamperproof results.

VST can take a multi-person conversation (for example: police interview, deposition, tribunal review, disciplinary meeting, call center) or any other multi-person meeting event and render a fully automated transcription – complete with time indices, formatting and speaker identified tags.

All transcription data can be analysed for common themes, trends, fraud detection, collusion and sentiment. Advanced analytics can pinpoint methods to increase sales, reduce customer churn and improve customer satisfaction and retention.